

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**  
**On this the 30<sup>th</sup> day of May' 2023**  
**C.G.No.49/2022-23/Tirupati Circle**

*Present*

*Sri. K. Ramamohan Rao*

*Chairperson (I/c) &*

*Member (Finance)*

*Sri. S.L. Anjani Kumar*

*Member (Technical)*

*Smt. G. Eswaramma*

*Independent Member*

*Between*

B.Purushotham & Ors,  
S/o. B. Kotaiah,  
Kannavaram (V),  
Satyavedu (M),  
Tirupati Dt.

Complainant

**AND**

1. Deputy Executive Engineer/O/Nagalapuram  
2. Executive Engineer/O/Puttur

Respondents

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**ORDER**

1. The complainant Mr.B.Purushotham and others of the Kannavaram village given a representation during Vidhyuth Adalath conducted by this forum on 11.8.2022 stating that in their village there are 8 Nos. damaged poles, damaged electrical lines and also single phase DTR without proper earthing. Hence requested the forum to replace the said poles, lines and also requested to provide earthing to the said DTR which is causing much inconvenience for passing of animals and human beings.
2. The case was registered as C.G.No.49/2022-23/Tirupati Circle and sent to respondents for written submission.
3. Respondent No.1stated that, Mr.B.Purushotham and others of Kannavaram village have given representation to this forum during Special Vidyuth Adhalath conducted on 11.08.2022 regarding replacement of damaged poles and providing of earth pipes for 1 ph DTR.

Further stated that, after inspection of the existing 1 Phase DTRs and existing LT lines in Kannavaram village, an estimate was prepared for

**DESPATCHED**  
31/5

replacement of damaged poles and providing of earth pipes for 1 Ph DTRs vide WBS No.T-1122-05-03-11-03-003,awaiting for sanction and also stated that additional DTR erection work will be completed on or before 31.12.2022, after completion of the work compliance report will be submitted. Hence requested to close the case.

4. Personal hearing through video conferencing was conducted @ 11.30A.M. on 13.12.2022. EE/O/Puttur,Dy.EE/O/Nagalapuram present. Complainant absent.

The EE/O/Puttur has stated that an estimate was prepared and the work will be executed before 15.1.2023. Hence requested to close the case.

5. Respondent.No.1again submitted written submission stating that, Sri B. Purushotham and Others, Kannavaram Village of Sathyavedu Mandal given a representation during Special Vidyuth Adhalath conducted on 11.08.2022 regarding replacement of damaged poles and providing of Earth pipes for 1Ph DTR.

After inspection of existing 1-Ph DTR's and existing LT lines in Kannavaram Village, an Estimate was prepared, sanctioned and erected 1 No. 1-Ph 15 KVA additional DTR and replaced damaged poles. Hence requested to close the case.

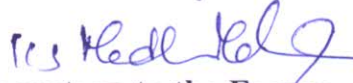
6. When staff of this forum contacted over phone @12.00P.M. on 20.5.2023 to the registered Mobile No. 9703066369 of the complainant Mr.B.Purushotham, expressed his satisfaction regarding resolving of the said grievance and requested to close the case.
7. In as much as the grievance of the complainant is resolved by the respondents the complaint is disposed off in favour of complainant.

Sd/-  
Member (Technical)

Sd/-  
Independent Member

Sd/-  
Chairperson (I/c)

**Forwarded By Order**

  
**Secretary to the Forum**

**This order is passed on this, the day of 30<sup>th</sup> May'2023**

If aggrieved by this order, the Complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

To

The Complainant

The Respondents

Copy to the Nodal Officer (Chief General Manager (O&M)/ Operation)/ CGRF/ APSPDCL/ Tirupati.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC,11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.